

## General Terms & Conditions

### Terms of Payment

The confirmation of registration email indicates that your registration has been received. ***Your registration will only be activated and validated when your balance has been paid in full.***

For payments via bank transfer, full payment of the registration is due within 14 days of the invoice date.

Bank charges related to the payment are to be paid by the participant.

### Cancellation/Refund Policy

Cancellation is possible **until 31 August 2024**, subject to a cancellation fee of 25% of the total tax invoice amount. After this date, no refunds will be granted, and the full balance remains due. All cancellations must be made in writing to [events@oceanenergy.eu](mailto:events@oceanenergy.eu).

Name change or ticket transfer to another person is possible until **18 October 2024**. All requests for name change or ticket transfer must be made in writing to [events@oceanenergy.eu](mailto:events@oceanenergy.eu).

Ocean Energy Europe (OEE) shall not be liable for any disruption either to the event or participants' travel arrangements due to force majeure events and no refunds will be made, either in part or full, for cancellations due to such circumstances.

Circumstances amounting to force majeure include any event which could not be foreseen or forestalled, not even with all due care, including, but not limited to, war, threat of war, riot, civil strife, pandemic, industrial dispute, terrorist activity, natural or nuclear disaster, fire, adverse weather conditions, volcanic ash clouds and all similar events.

The cancellation button on the B2Match registration platform will only cancel your

B2match account. The above cancellation policies still apply for the actual event.

### Privacy Policy

Your data will be stored in OEE's database and will be used to communicate with you regarding this event and other OEE activities. We will never share this information with third parties. Should you wish to be removed from our contact database, please contact [privacy@oceanenergy.eu](mailto:privacy@oceanenergy.eu).

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**Visas:** It is the delegate's own responsibility to apply for and secure a Visa for entry into the Netherlands. OEE is happy to provide supporting documentation for your application, as long as you have registered and paid your balance in full. Read our cancellation policy if you register BEFORE getting your Visa. Without prior written arrangement, cancellation rules will be applied without exception.

**Programme:** The event programme is subject to change and OEE reserves the right to amend it at any time.

**Images:** By attending the event, you agree to be photographed or filmed during the event and your image used in brochures, emails, films, on social media and on the OEE website. Should you not wish to have your image used, please contact the OEE team.

**Venue liability:** Neither OEE nor the venues used for the event, side events or social events are responsible for injuries to participants during the event. UK law will apply in case of incidents. Participants are responsible for any damage they cause to event or social/side event premises and for any additional cost incurred as a result of damage they cause.